# LOS POBLANOS VISITOR POLICY

To help ensure the safety, health and comfort of our staff and all visiting guests, we feel it is important to define the open spaces for our day visitor guests, while reinforcing our dedication to preservation, sustainability and, above all, community.

## Day Visitors

We welcome and encourage day visitors to wander and explore the following areas:

- The Front Desk, Campo, Farm Shop, Hacienda Spa and the outdoor areas immediately surrounding these buildings.
- The Farm to the South of the main driveway and East of the La Quinta parking lot.
- The paved road surrounding the Lotus Pond and the South and East lawns by La Quinta.

We kindly ask that you reserve your visit to these areas for the privacy of our lodging guests and the respect for our working organic farm. Please be mindful of all posted signage and do not enter service areas. This helps us ensure the safety of our staff and guests.

## Visiting the Farm

Please keep in mind that Los Poblanos is a working farm with active farmers and live animals. Farmers are at work from 7:30 am until 3:00 pm and are happy to interact and tell you about the farm. The farm terrain is uneven at places. Please use caution when visiting and ensure that children under 12 have adult supervision at all times. The farm is home to an alpaca family, chickens, sheep, bees, free-roaming peacocks, geese, guinea hens and a farm cat named Mouse. We kindly ask that you do not feed the animals as this can be dangerous to their health.

#### Pet policy

Los Poblanos adheres to a strict no-pet policy as the property is a working farm and wildlife habitat. The only animals allowed at Los Poblanos are service dogs. We adhere to the ADA guidelines regarding service animals. Service dogs in training and Emotional Support animals are not protected under the ADA Laws and are not considered service animals. This applies to guests of the Inn, Campo, Farm Shop, Spa and other day visitors to the property.

# Photography

Personal photography will be allowed in all spaces where respective guests are permitted. Commercial and staged photography is not permitted on property without a permit. Please see the Front Desk for further information.

## Smoking

While Los Poblanos strives to be a smoke-free campus, a smoking area is designated at the gravel seating area on the northeast corner of the Lotus Pond.

